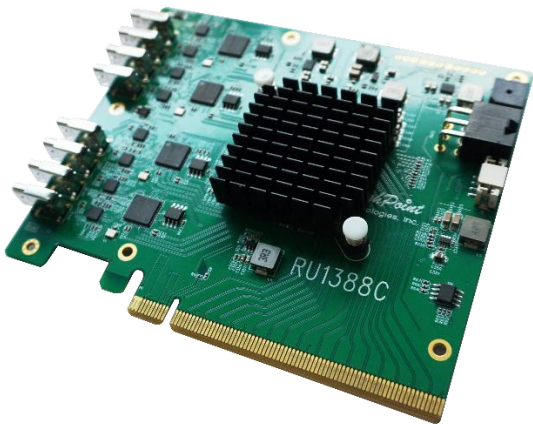


*HighPoint*

# RocketU 1388C

PCIe 3.0 to 8-Port USB-C 3.2 10Gb/s HBA



**Quick Installation Guide**

**V1.01**

# Table of Contents

Introducing the HighPoint RocketU 1388C.....	2
Kit Contents.....	2
System Requirement.....	2
Board Layout.....	3
Installing the RocketU 1388C Host Adapter.....	4
Driver Installation.....	6
Verifying Installation (Windows).....	7
Verifying Installation (macOS).....	8
Verifying Installation (Linux).....	9
Connecting USB Storage Devices.....	10
FCC Part 15 Class B Radio Frequency Interference statement.....	10
Customer Support.....	12

## **Introducing the HighPoint RocketU 1388C**

The RocketU 1388C is a 16-lane USB-C 3.2 10Gb/s PCIe 3.0 x16 host adapter. It can be easily installed into any x16 slot, and is natively supported by the latest versions of Windows, MacOS, and Linux distributions.

### **Backwards Compatible with USB 3.2 Gen2, USB 3.2 Gen1, USB 2.0 Devices**

RocketU 1388C controllers can be installed into any computing platform with an industry-standard PCIe 3.0 or 4.0 x16 slot. The eight independent USB Type-C ports support any industry-standard USB 2.0, USB 3.2 Gen1, USB 3.2 Gen2 device, including USB hard drives and SSD's, cameras, printers, capture devices and peripherals.

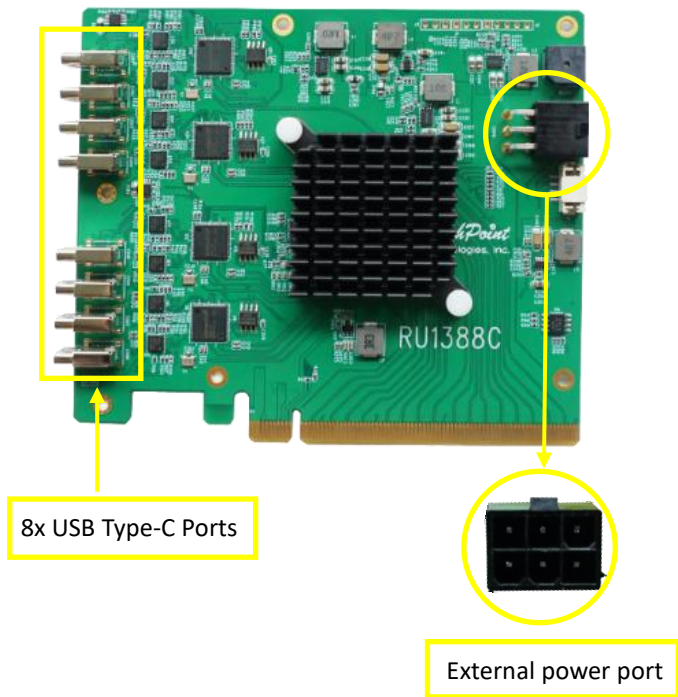
## **Kit Contents**

- RocketU 1388C host controller
- Quick Installation Guide

## **System Requirement**

- PC with Windows 8.1 and later
- macOS 10.9 and later
- Linux 2.6.35 and later

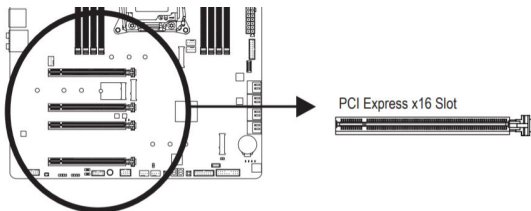
## Board Layout



## Installing the RocketU 1388C Host Adapter

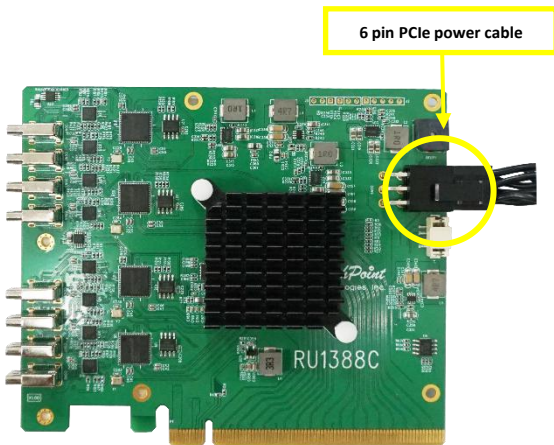
**Note:** Make sure the system is powered-off before installing the host adapter.

1. Open the system chassis and locate an unused PCI-Express x16 slot.



2. Gently insert the RocketU 1388C into the PCI-Express slot, and secure the bracket to the system chassis.
3. After installing the adapter, attach the USB device with USB cables.
4. Power up the USB Device external power supply.

**Note:** If the external power supply is not powered on, the USB Device may drop offline or remain undetected, which could lead to data loss.



RU1388C relies on two power sources to support eight USB Devices, power supplied through the PCIe bus, and power from the system's PSU via an external 6 pin PCIe power cable. If the external cable is not connected, there will be insufficient power to support all 8 USB Devices; this may cause the USB Device to drop offline.

**Note:** *The RU1388C does not require the external power cord when used with Mac Pro 2019.*

5. Close and secure the system chassis.

## Driver Installation

**Windows Platforms:** The RocketU 1388C is natively supported by Windows 8 and later (no driver installation is required).

**Mac OS:** The RocketU 1388C is natively supported by macOS 10.9 and later (no driver installation is required).

**Linux:** The RocketU 1388C is natively supported by Linux 2.6.35 and later (no driver installation is required).

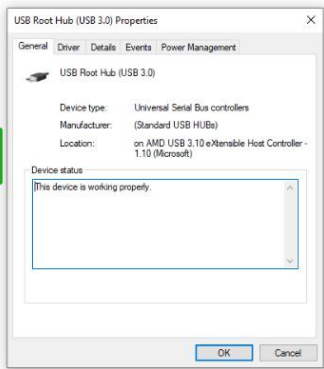
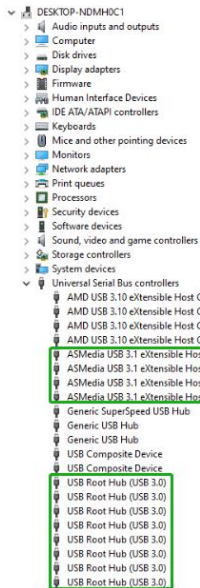
## Verifying Installation (Windows)

1. Open Device Manager.
2. Expand the '**Universal Serial Bus Controllers**' entry.
3. If the driver is installed properly, four "ASMedia USB 3.1 eXtensible Host Controller" and eight "USB Root Hub" entry should be displayed.

***Note: USB3.1 has been renamed to USB3.2, but the system display has not been updated to USB3.2, the current display is still***



## USB3.1.



## Verifying Installation (macOS)

1. Access the **System Information** app, and click on **PCI** under **Hardware**.
2. Verify if the driver is installed properly for the “pci1b21, 2142” USB eXtensible Host Controller.

The screenshot shows the macOS System Information window with the Hardware > PCI section selected. The main table lists installed PCI devices, and two detailed views are shown for the USB eXtensible Host Controller (pci1b21,2142).

Card	Type	Driver Installed	Slot
pci8086,15eb	Thunderbolt Controller	Yes	Thunderbolt@144,0,0
pci1002,aa10	Audio Device	Yes	Slot-1@7,0,1
pci1b21,2142	USB eXtensible Host Controller	Yes	Slot-3@19,0,0
pci1b21,2142	USB eXtensible Host Controller	Yes	Slot-3@20,0,0
pci1b21,2142	USB eXtensible Host Controller	Yes	Slot-3@21,0,0
pci1b21,2142	USB eXtensible Host Controller	Yes	Slot-3@22,0,0
AMD Radeon Pro 580X	Display Controller	Yes	Slot-1@7,0,0

pci1b21,2142:	
Type:	USB eXtensible Host Controller
Driver Installed:	Yes
MSI:	Yes
Bus:	PCI
Slot:	Slot-3@19,0,0
Vendor ID:	0x1b21
Device ID:	0x2142
Subsystem Vendor ID:	0x1103
Subsystem ID:	0x1388
Revision ID:	0x0000
Link Width:	x2
Link Speed:	8.0 GT/s

pci1b21,2142:	
Type:	USB eXtensible Host Controller
Driver Installed:	Yes
MSI:	Yes
Bus:	PCI
Slot:	Slot-3@20,0,0
Vendor ID:	0x1b21
Device ID:	0x2142
Subsystem Vendor ID:	0x1103
Subsystem ID:	0x1388
Revision ID:	0x0000
Link Width:	x2
Link Speed:	8.0 GT/s

test's Mac Pro > Hardware > PCI

## Verifying Installation (Linux)

1. Open terminal and enter the following command:  
**lspci**
2. If the driver is installed properly, four “ASM2142 USB 3.1 Host Controller” entry should be displayed.

**Note: USB3.1 has been renamed to USB3.2, but the system display has not been updated to USB3.2, the current display is still USB3.1**

```
lsblk -l --fsfs --show-siblings --show-mounts --show-uuids --show-ops
00:00.0 Host bridge: Intel Corporation Xeon E3-1200 v5/E3-1500 v5/6th Gen Core Processor Host Bridge/DRAM Registers (rev 07)
00:01.0 PCI bridge: Intel Corporation Xeon E3-1200 v5/E3-1500 v5/6th Gen Core Processor PCIe Controller (x16) (rev 07)
00:01.1 PCI bridge: Intel Corporation Xeon E3-1200 v5/E3-1500 v5/6th Gen Core Processor PCIe Controller (x8) (rev 07)
00:14.0 USB controller: Intel Corporation 100 Series/C230 Series Chipset Family USB 3.0 xHCI Controller (rev 31)
00:16.0 Communication controller: Intel Corporation 100 Series/C230 Series Chipset Family MEI Controller #1 (rev 31)
00:17.0 SATA controller: Intel Corporation Q170/Q150/B150/H170/H110/Z170/C230 Chipset SATA Controller [AHCI Mode] (rev 31)
00:1b.0 PCI bridge: Intel Corporation 100 Series/C230 Series Chipset Family PCI Express Root Port #17 (rev f1)
00:1b.2 PCI bridge: Intel Corporation 100 Series/C230 Series Chipset Family PCI Express Root Port #19 (rev f1)
00:1b.3 PCI bridge: Intel Corporation 100 Series/C230 Series Chipset Family PCI Express Root Port #20 (rev f1)
00:1c.0 PCI bridge: Intel Corporation 100 Series/C230 Series Chipset Family PCI Express Root Port #1 (rev f1)
00:1c.2 PCI bridge: Intel Corporation 100 Series/C230 Series Chipset Family PCI Express Root Port #3 (rev f1)
00:1c.4 PCI bridge: Intel Corporation 100 Series/C230 Series Chipset Family PCI Express Root Port #5 (rev f1)
00:1d.0 PCI bridge: Intel Corporation 100 Series/C230 Series Chipset Family PCI Express Root Port #9 (rev f1)
00:1f.0 ISA bridge: Intel Corporation Z170 Chipset LPC/eSATA Controller (rev 31)
00:1f.2 Memory controller: Intel Corporation 100 Series/C230 Series Chipset Family Power Management Controller (rev 31)
00:1f.3 Audio device: Intel Corporation 100 Series/C230 Series Chipset Family HD Audio Controller (rev 31)
00:1f.4 SMBus: Intel Corporation 100 Series/C230 Series Chipset Family SMBus (rev 31)
00:1f.6 Ethernet controller: Intel Corporation Ethernet Connection (2) I219-V (rev 31)
01:00.0 PCI bridge: PLX Technology, Inc. PEX 8747 48-Lane, 5-Port PCI Express Gen 3 (8.0 GT/s) Switch (rev ca)
02:00.0 PCI bridge: PLX Technology, Inc. PEX 8747 48-Lane, 5-Port PCI Express Gen 3 (8.0 GT/s) Switch (rev ca)
02:09.0 PCI bridge: PLX Technology, Inc. PEX 8747 48-Lane, 5-Port PCI Express Gen 3 (8.0 GT/s) Switch (rev ca)
02:10.0 PCI bridge: PLX Technology, Inc. PEX 8747 48-Lane, 5-Port PCI Express Gen 3 (8.0 GT/s) Switch (rev ca)
02:11.0 PCI bridge: PLX Technology, Inc. PEX 8747 48-Lane, 5-Port PCI Express Gen 3 (8.0 GT/s) Switch (rev ca)
03:00.0 USB controller: ASMedia Technology Inc. ASR2142 USB 3.1 Host Controller
04:00.0 USB controller: ASMedia Technology Inc. ASR2142 USB 3.1 Host Controller
05:00.0 USB controller: ASMedia Technology Inc. ASR2142 USB 3.1 Host Controller
06:00.0 USB controller: ASMedia Technology Inc. ASR2142 USB 3.1 Host Controller
07:00.0 VGA compatible controller: Advanced Micro Devices, Inc. [AMD/ATI] Whistler LE [Radeon HD 6610M/7610M]
07:00.1 Audio device: Advanced Micro Devices, Inc. [AMD/ATI] Turks HDMI Audio [Radeon HD 6300/6000 / 6700M Series]
lsblk -l --fsfs --show-siblings --show-mounts --show-uuids --show-ops
```

## Connecting USB Storage Devices

1. Power on the system.
2. Connect the USB device to the HighPoint RocketU HBA with a USB cable.
3. For hard drives or enclosures, allow the device to spin up for a few moments. Once the devices are ready, they will be recognized by the operating system and can be accessed as needed.

## FCC Part 15 Class B Radio Frequency Interference statement

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential

installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

Modifications not expressly approved by the manufacturer could void the user's authority to operate the equipment under FCC rules. This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation. European Union Compliance Statement This Information Technologies Equipment has been tested and found to comply with the following European directives:

- European Standard EN55022 (1998) Class B
- European Standard EN55024 (1998)

## **Customer Support**

If you encounter any problems while utilizing this or any other HighPoint Technologies, Inc. product, feel free to contact our Customer Support Department.

### **Web Support:**

<https://highpoint-tech.com/websupport/>

### **HighPoint Technologies, Inc. websites:**

<https://www.highpoint-tech.com>

© Copyright 2021 HighPoint Technologies, Inc. All right reserved.