1. Rocket 1000 Series NVMe HBA's support single-sided and double-sided SSD's. Note, SSDs with built-in heat sinks are not supported.

2. When pairing a Rocket 1000 series HBA with the RocketStor 6661A for use with a PC platform:
   1) Make sure the motherboard or computer you are working with is capable of supporting Thunderbolt™ 3 devices, and has an available Thunderbolt™ 3 port.
   2) If your Windows operating system does not have a Thunderbolt™ driver, please check the motherboard's or system's official product webpage for the appropriate Thunderbolt™ driver download link.
   3) For Windows operating systems: after the device is connected to the Thunderbolt™ terminal, you will need to change the permission of the device connection; otherwise, the Rocket 1000 HBA may be recognized by the system. For more information please refer to the following article: https://highpoint-technologies-inc.helpjuice.com/126925-rocketstor/rs6661a-can-not-detected-on-new-hp-zbook-15-g6
   4) For Linux operating systems: the Thunderbolt™ driver is integrated into the distribution, and does not require additional installation. However, after connecting the device to the Thunderbolt™ port, you will still need to update permissions in order to use the Rocket 1000 HBA: